

# 3-YEAR LIMITED 3 YEAR ROLL-UP DOOR WARRANTY



171 Naples Ave. - Tontitown, AR. 72762  
800-651-1229

Central States Manufacturing Inc. (CSMI) warrants that every self-storage roll-up door and its hardware, if properly installed in the United States, Canada, or Mexico and maintained in accordance with our recommendations, will be free of defects in workmanship and materials for a period of three (3) years from date of shipment.

This warranty is not applicable to:

The paint integrity, chalking or fading of the roll-up door is covered under a separate warranty. Reference the door color chart warranty for more details.

Any electric operations and/or accessories that work or may have been purchased with the Central States Manufacturing door. Refer to the operator or accessory manufacturer for details.

This roll-up door warranty does NOT apply in the event of:

- a) Mechanical, chemical, or other damage sustained during handling, shipping, storage, or assembly
- b) Damage caused by moisture or other contaminations prior to installation.
- c) Any accessories not approved by CSMI to work in conjunction with door operation.
- d) Excessive wear and tear or misuse.
- e) Improper handling
- f) Failure to provide reasonably necessary maintenance.
- g) Improper installation contrary to CSMI installation instructions and specifications.
- h) Installation in application other than manufacturer's approved or recommended use.
- i) Prolonged storage by customer prior to installation.
- j) Acts of God and/or extreme weather conditions or atmospheric conditions.
- k) Installation of door to unfit structure.
- l) Any circumstances beyond the manufacturer's control.

To obtain warranty service, immediately contact CSMI during the warranty period at [externalclaims@centralstatesco.com](mailto:externalclaims@centralstatesco.com). No warranty service will be provided without adequate identification of material involved in the claim, including date of installation, CSMI order number, invoice number and date of shipment.

The remedy for any claims on a roll-up door shall be at the discretion of CSMI and shall be limited to refinishing or replacing the roll-up door or defective parts thereof. Charges for labor, freight, removal or installation of parts and replacement parts are the sole responsibility of the buyer.

CSMI MAKES NO WARRANTIES, EITHER EXPRESSED OR IMPLIED BEYOND THE FACE HEREOF, INCLUDING, WITHOUT

LIMITATION, WARRANTIES OF FITNESS AND MERCHANTABILITY, AND SHALL HAVE NO OTHER LIABILITY WITH RESPECT THERETO, INCLUDING WITHOUT LIMITATION, LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, PUNATIVE DAMAGES, OR INJURIES.

**This warranty is for you to fill out and keep for your records.  
Please do not mail the warranty to us.**

You may also register your warranty online to receive a registration number.  
The registration number will be used reference your project if you ever need to contact us.

**Optional online registration available at:  
[centralstatesco.com/warranties](http://centralstatesco.com/warranties)**

\_\_\_\_\_  
CENTRAL STATES ORDER NUMBER\* OR PROJECT NUMBER

\_\_\_\_\_  
WARRANTY REGISTRATION NUMBER

\_\_\_\_\_  
CONTRACTOR/INSTALLER NAME

\_\_\_\_\_  
DATE

\_\_\_\_\_  
OWNER'S NAME

\_\_\_\_\_  
STRUCTURE'S ADDRESS

\_\_\_\_\_  
STATE/ZIP

\*Ask your contractor/installer for the order number. The order number can be found on the material package label and the order verification paperwork.

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